




## What we found when we inspected **Beech Ward**

Easy to read report.

	<p>Beech Ward</p> <p>Tyrone and Fermanagh Hospital</p> <p>1 Donaghane Road</p> <p>Omagh</p> <p>BT79 0NS</p>																																			
 <p>Western Health and Social Care Trust</p>	<p>Trust:</p> <p>Western Health and Social Care Trust</p>																																			
<p>February 2015</p> <table><tr><th>Sunday</th><th>Monday</th><th>Tuesday</th><th>Wednesday</th><th>Thursday</th><th>Friday</th><th>Saturday</th></tr><tr><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td></tr><tr><td>8</td><td>9</td><td>10</td><td>11</td><td>12</td><td>13</td><td>14</td></tr><tr><td>15</td><td>16</td><td>17</td><td>18</td><td>19</td><td>20</td><td>21</td></tr><tr><td>22</td><td>23</td><td>24</td><td>25</td><td>26</td><td>27</td><td>28</td></tr></table>	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	<p>Date of RQIA inspection:</p> <p>25 and 26 February 2015</p>
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	<p>Type of Ward:</p> <p>Male, Continuing care and rehabilitation</p>																																			

## Who is RQIA?



Kieran



Dr Daly

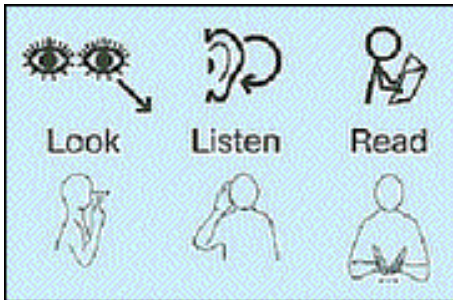
## Who is RQIA?

RQIA is the group of people in Northern Ireland that visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone.

RQIA call these visits inspections. The people from RQIA that visit the ward are called inspectors.

The inspectors who spoke to the patients on Beech were called Kieran and Dr Daly.

What did Kieran and Dr Daly do?



What did Kieran and Dr Daly do?

Kieran and Dr Daly

- looked around the ward
- talked with patients on the ward
- talked to the staff working on the ward
- talked to the people who are in charge of Beech

Kieran and Dr Daly also

- read some of the notes that the staff write
- looked at some of the forms that the staff complete

After Kieran and Dr Daly visited the ward they wrote a report of what they found and sent it to the ward.

RQIA asked the staff who work on the ward and the people that are in charge of the ward to make some changes.

These will make the ward a better place to be.

Kieran and Dr Daly found it was good that



Compliments were being recorded.



The doctors visited the ward.



The ward round is held weekly.



Meetings about patient discharge were taking place.



A social worker visited the ward weekly.



Patient advocacy services are available.



Patients said staff were very good.



Staff said they work well as a team.



Staff treated patients with respect.



Staff helped the patients.



Staff knew patients likes and dislikes.



Generally patients could choose what they wanted to do.

Kieran and Dr Daly were concerned that



Patients' files need reviewed.



The nurse in charge did not know the skills of temporary staff.



Nursing staff meetings were not held.



Patients had not signed their care plans.



The Trust need to review the use of the current beds.



Patients consent was not always recorded.



Patients did not have a care plan for all their needs.



Patients care plans were not always reviewed.



Not all patients had care plans and assessments.



Some staff did not always write up patients notes.



The trust had not reviewed some policies and procedures.



Some patients had nothing to do.



Some staff did not have up to date training.



Staff training records were poorly kept.



Patients came from other wards to sleep over.



Staff slept on their breaks at night.



Staff did not always write the date and time in patients notes.



Some staff handwriting was difficult to understand.

What next?



What next?

After the inspection Kieran and Dr Daly met with the staff and managers from Beech.

Kieran and Dr Daly wrote a report about what they found and sent it to the ward.

The managers from the ward are going to write back to Kieran and tell him how they are going to make the ward a better place for patients.

One of the inspectors will visit the ward again.